



ARMEX ENERGY

Dear colleagues, dear business partners,

regarding your participation in the Italy, Spain, France cruise from Genoa on the ship MSC World Europa, we provide you with some practical information below.

Mediterranean Sea cruise for ARMEX ENERGY a.s. provided by the travel agency PT Tours International s.r.o.

 www.pttours.cz

 Václavské náměstí 1, Praha 1, 110 00, Czech republic



Our delegate

During the voyage, will be available to us a delegate:

Marie Anthisová

Tel.: +420 737 105 343 (number in use only at the time of the tour)

Other important contacts:

- In case of questions about the tour:: +420 257 225 467, +420 722 193 350
- In case of any complications during the voyage: +420 737 105 343

DAY	PROGRAM	ARRIVAL	DEPARTURE
12.04.2023	Departure from Prague towards Genoa, boarding	--:--	19:00
13.04.2023	At Sea	--:--	--:--
14.04.2023	Barcelona, Spain	08:00	18:00
15.04.2023	Marseille (Provence), France	07:00	18:00
16.04.2023	Genoa, Italy, disembarkation and departure to Prague	08:00	--:--



Journey to/from the port

MEETING OF PARTICIPANTS: 12/04/2023 at 6:30 a.m. at V. Havel Airport in Prague in the public departure hall of Terminal 2 (1st floor) at entrance A. The delegate will be waiting here (marked with the CK PT Tours logo), which will accompany us during the entire flight and cruise.

*Estimated arrival back to Prague:
16/04/2023 around 16:20*



Flight

Date	Flight nr.	Departure	Arrival
12.4.2023	QS 2714	PRG 09:00	GOA 10:50
16.4.2023	QS 2715	GOA 14:30	PRG 16:20

**Luggage****LUGGAGE RESTRICTIONS WHEN FLYING TO GENOA / DURING SHIP SAILING**

Checked baggage can have a maximum weight of 23 kg (the maximum sum of dimensions is 158 cm) and is transported in the baggage compartment of the aircraft. Get on the plane you can take 2 hand luggage with you free of charge - the first with maximum dimensions of 55 x 45 x 25 cm and up to 8 kg and the second with maximum dimensions of 40 x 30 x 15 cm and up to 3 kg. Dimensions must include handle, side pockets and wheels.

If hand luggage does not meet the specified dimensions and weight limit, it must be checked in for an appropriate fee.

During transportation, you may not have prohibited items with you or in your hand luggage. For information on the carriage of liquids on board aircraft, please refer to the [safety rules](#).

Please note that airlines may change flight times. If this happens, we will inform you about this change.

What else do you need to know?

The boarding passes and insurance cards themselves will be sent to you immediately after their dispatch from MSC Cruises, usually 5-7 working days before the cruise (it can be earlier) in PDF form for checking and printing to the e-mail address you provided.

Print the boarding passes and keep them with your personal documentation.

Further instructions are detailed below. Please read them carefully!

Documents for embarkation

A valid **passport** or **ID card** and a printed boarding pass are required for boarding (it will be sent to your e-mail address about a week before departure). The passport must be valid for at least 6 months after the end of the cruise. EU citizens can travel with only a valid ID card. We ask passengers not to leave their documents and boarding passes in their main luggage, but to carry them in their carry-on luggage. Your main luggage will be collected when you board the ship. Each passenger is responsible for their own documents.

NOTE: You can keep your documents and other valuables in the cabin safe during the cruise. Please note that neither the cruise company nor the CK bears any responsibility for valuables left unsecured in the cabins.

Embarkation: 12/04/2023 in the port of Genoa. Check-in closes 2 hours before departure. By this time, the passenger must be on the ship. The ship departs at 19:00 local time.

Luggage

When boarding, your hand luggage will go through a **security check**. Please do not keep weapons, knives, food, alcoholic beverages, travel iron in it. The conditions of the shipping company prohibit taking on board other objects that emit heat (hair dryers, irons), although the ship's crew often tolerates them. These items should not even be in your checked baggage. The crew will deliver your suitcases to your cabin on the first day of the cruise, usually within two hours of departure. Therefore, if you do not have your suitcases in front of the cabin immediately after boarding, please do not panic. There are many passengers on the ship and even more suitcases :).

Luggage acceptance point

The luggage acceptance point is a designated place usually located in front of the ship terminal, where you hand over your luggage to MSC Cruises staff. Each piece of luggage must be labeled with a label that you print out together with the boarding pass (you will receive the label with the boarding pass). You can also ask MSC Cruises staff for labels. All checked luggage will then be delivered to you directly in front of the cabin. From there you can continue to the ship terminal for check-in. In some countries (mainly the USA) it is customary to give a tip of approx. 1 USD per piece of luggage to the employees who collect your luggage.

Check-in

Check-in takes place in the ship terminal. Here you will prove yourself with your boarding pass and passport or identity card and continue on to the ship. Just before entering, the crew will take your likeness with a camera, which together with other data will be used to identify you during the cruise. You will then continue to your cabin, where you will find your MSC cards ready. Your cabin number is not written on the boarding pass (note: the final cabin number may change, but MSC guarantees the same or higher cabin category).

Payments on board and MSC card

You will find the MSC card in your cabin immediately after boarding. From that moment on, the card will serve as your personal identification when leaving and boarding the ship and as a key to your cabin.



At the same time, you will be able to "pay" with it for individual services, drinks, etc. on the ship, where a cashless payment system is practiced. The official currency on MSC ships in Europe is the Euro (EUR). Every transaction you make using the MSC card will be credited to your account, which you will settle on the last day of the cruise.

Making a deposit

Your MSC card needs to be "recharged" in one of two ways:

⚓ **Cash**

⚓ **Debit/Credit card**

Since ARMEX ENERGY has paid all the fees, it is not absolutely necessary to make a deposit (even if you read, for example, in the ship's newspaper that it is mandatory). However, if you want to use some paid services or buy some souvenirs, a deposit is unavoidable. In this case, it is necessary to pay a deposit of approximately EUR 150/person or EUR 200/cabin. You can do so at the ship's reception in cash or via a self-service terminal with your debit/credit card. The terminals are usually located near the reception.

If you use the terminal, you start the process with the ship's card and then, according to the instructions, insert your payment card, agree the amount, or the persons who will share the same account with you, and enter the PIN. You can check the status of your account at reception at any time during the cruise.

⚓ **Debit card (Maestro, VISA Debit, Visa Electron, MasterCard debit):** The amount of the deposit will be deducted directly from your bank account.

⚓ **Embossed credit card (VISA, Mastercard, American Express, Discover, Diners):** The amount of the deposit will be blocked on your card.

Before sailing, please make sure that your payment card allows payments abroad.

Settlement of account

⚓ **In cash**

If you used cash to make the deposit, you must **close the shipping account at the reception**. If your spending was higher than the combined deposit, you will pay extra, if it was lower, the remaining cash will be returned to you.

⚓ **By debit/credit card**

Debit card: In the case of an additional payment, you can settle the account both non-cashly and in cash. If it is an overpayment, it will usually only be paid in cash at the reception desk.

Embossed credit card: If you used an embossed credit card to make your deposit, check your account. If everything is in order, sign one copy and take it to reception. The shipping company will then deduct the agreed amount from your account.

We recommend keeping a copy of the shipping bill in case of later discrepancies.

Reception - ship's newspaper

Every evening, the ship's newspaper is delivered to your cabin, where you can find all the important information regarding the next day's sailing. The staff on the ship speak English, German, Italian, French and Spanish and will give you all the necessary information. The crew members at the front desk will help you in case of any problem, don't hesitate to contact them.

DAILY program
MSC DIVINA Saturday, May 28th 2016

6:30am 8:07pm

TODAY'S FORECAST: 24°C/75°F min 20°C/68°F max

FROM THE NAVIGATOR

All aboard 6:30pm

TIME CHANGE - 1 HOUR
Although it's the moments that the minutes of a holiday that count, please note that, tonight (between May 28th and 29th), the clocks will go BACK 1 HOUR!

NAUTICAL INFORMATION
After disembarking the port pilot, we will start our cruise on a South/South-Eastern course through the strait of Florida. Distance from Miami to Ocho Rios: 718 nautical miles.

CUSTOMS AND AGRICULTURE REGULATIONS
Please note that, due to Agriculture regulations and strict requirements of the local Authorities, it is prohibited to take ashore any kind of food, plants, seeds or shells! Heavy penalties will apply to guests found with these prohibited items.

Welcome aboard!
On behalf of the entire crew and everyone at MSC, let me offer you a warm welcome aboard MSC Divina. Christened in 2012 by Sofia Loren, the ship is 333.30 metres/1093.50 feet long and 37.92 metres/124 feet wide. Like all the ships in the MSC fleet, MSC Divina combines timeless elegance with cutting-edge technology, offering a wide range of recreation facilities and services for your enjoyment. Her 1350 crewmembers are all here to ensure your personal comfort and safety and to help make your cruise unforgettable. Have a wonderful vacation!
The Captain, Francesco Veniero

THE CAPTAIN
FRANCESCO VENERO

CHIEF ENGINEER MATEO HARBIVIC	CRUISE DIRECTOR DARRIN NICOLE
MEDICAL OFFICER SIOBHAN GALEK	GUEST RELATIONS MANAGER HARRY LEIGH CASTLE
EXECUTIVE CHEF VINCENTO GALANO	

COMPULSORY EMERGENCY DRILL FOR ALL GUESTS
An emergency exercise will be held today at approximately 5:00pm. International Safety Law requires all guests to participate. Please read the emergency instructions displayed behind your stateroom door. When you hear the emergency signal (seven short blasts followed by one long blast of the ship's alarm) and announcements go to your stateroom, collect your lifejacket (please do not don your lifejacket), take your Cruise Card given to you at check-in and proceed to your assigned Muster/Assembly Station. If you cannot attend the drill due to disability or illness, please contact the Special Needs Hostess at Reception - Guest Service on Deck 5, Tel 99, to schedule a dedicated briefing. During the emergency exercise, all onboard services will be temporarily suspended.

MSC CRUISE GUIDE: IMPORTANT INFORMATION ABOUT LIFE ON BOARD AND EXCURSIONS
We want you to enjoy every aspect of your time onboard, so please don't miss the MSC CRUISE GUIDE presentation. It will tell you all you need to know about making the most of your journey with us. Come along to the important presentation to find out more about life on board and see highlights of our

Clothing

During the day, clothing is optional on the ship. Take the same things as you would on a regular vacation. But don't forget comfortable shoes, headgear, sunglasses, swimwear and something warmer **for cooler evenings on board and in the air-conditioned interior of the ship**. During the trips you can also visit church buildings - churches, mosques, temples. That's why you remember to wear suitable clothes (long pants or skirts, a long-sleeved T-shirt or a scarf to cover your shoulders, hair). It is forbidden to enter the restaurants in beachwear on the ship. We recommend more elegant clothes for served dinners. There will also be at least one gala evening during each cruise, and the recommended attire for it is a suit or shirt and dress pants for men, and an elegant dress/cocktail dress for women. There are also buffet restaurants on the ship that do not require evening wear. Other interesting themed evenings include e.g. White evenings, flower evenings, 90s, 80s, or evenings in the colors of Italy. Information on what clothes to choose for individual evenings can be found in the ship's newspaper. Please remember that it is not appropriate to go to the restaurant in shorts and a tank top or barefoot.

Safety drill

On the day of embarkation, a mandatory safety drill awaits you. This is training in the use of life jackets, how to behave in emergency situations and where to go in the event of an accident, danger or sudden evacuation. Training can last up to one hour. After the alarm is announced, take your life jackets from your cabin and go to the designated training area. There will be a crew available in the corridors who will be happy to help you or show you the meeting place by the lifeboats.



Important points :

- ⚓ *Life jackets are located in the cabins in the wardrobes..*
- ⚓ *The meeting place where you can go in case of an emergency is indicated on the boarding card, your life jacket, on the door of your cabin and also on the maps that are distributed throughout the ship, mostly near the elevators. Muster stations are called MUSTER STATIONS, lifeboats are called LIFE BOATS. Each cabin has its own seats in the lifeboat and a specific assembly point.*
- ⚓ *Always follow crew instructions.*
- ⚓ *Upon arrival at the assembly point, identify yourself with your boarding card.*

The above points and information may be slightly different for each ship.

Internet

Internet connection is available on the ship. There is also a paid internet cafe with computers and a printer where you can connect using your MSC card. Internet connection time is calculated in minutes and the final amount is automatically credited to your account. **A paid WiFi network** will also be available, which you can connect to from your own device. WiFi signal should be available throughout the ship and in all cabins. On the MSC card, you will find a number (Internet ID) with which you can create your own account with a password. After logging in, you choose one of the offered packages. The price of the selected internet package will be automatically credited to your personal account. However, we recommend that you order this service from CK PT Tours in advance. The fee will be higher on the ship. At the same time, we would like to add that if the signal of mobile operators is available, you can use the Internet connection of your mobile operator. Only in the open sea the signal may not be available.

So consider the necessity of ordering a WiFi package. Procedure for possibly ordering a package: send the code of the package you have chosen by e-mail to skupiny@pttours.cz (the link to the service offer can be found in the e-mail message, as well as the link to this document), the name and surname of the person for whom the package is intended order and billing address.

Making phone calls

Please ask your mobile operator to **confirm the amount of roaming charges** (incoming and outgoing) in the destinations visited. During the voyage, in most cases, so-called maritime roaming coverage is available, which allows you to make calls and send text messages even on the open sea. However, this service is charged accordingly (approx. 60 CZK/minute of call). It is therefore better to check with your operator about the fees for using the maritime roaming service before sailing.

Smoking

Smoking cigarettes, pipes and cigars is strictly prohibited on board. The exception is the "Cigar Lounge". You can also use electronic cigarettes only in the mentioned lounge. On the open deck, smoking is only allowed in designated areas with ashtrays. For safety reasons, always place butts in ashtrays and **NEVER** throw them overboard.

Catering

The price of the cruise includes three meals a day served in the main restaurants, as well as refreshments during the day and at midnight. As part of the **EASY Plus** prepaid package, you can consume unlimited drinks up to 8 euros (bottled wines, bottled and draft beers, alcoholic and non-alcoholic cocktails, liqueurs and aperitifs, coffee drinks (espresso, cappuccino, caffe latte,...), teas). Refueling is possible: in bars, buffets, restaurants, specialty restaurants, on Ocean Cay. However, **it does not apply** to the consumption of tobacco, ice cream and the contents of the minibar in the cabins, nor does it apply to branded establishments (Venchi 1878, Lavazza Cafes, Jean Philippe Chocolate, CREPES & GELATO Patisserie, Starship Club, Hola! Tacos & Cantina), regardless on price.

When you board the ship, your prepaid package program is activated, which you can start using immediately. The package will be valid until the moment of your final disembarkation. You can find the package prepayment confirmation in your vouchers (ship tickets). **After each order, you must sign a receipt, which will be worth €0.00.** In this case, the price of drinks is not increased by the 15% service charge for serving in bars, as is the case with clients without a prepaid package. Beverage package does not apply to drinks in the minibar and water offered in the cabin.



On board, you can choose from three main types of restaurants, while you can change your selection at will, you can even go to multiple restaurants for one meal :

- ⚓ **Buffet restaurant:** Breakfast, lunch, dinner and snacks are served here. It is an all-you-can-eat self-service restaurant. There is also a free vending machine for water, tea, coffee and milk .
- ⚓ **À la carte restaurant:** Breakfast, lunch and dinner are served here. For dinner, you will have a predetermined dinner time and table (this information is shown on your MSC card). In this restaurant, you can choose from several 4-6 course meals, and individual courses can be combined as desired.
- ⚓ **Special restaurant:** A special Oriental restaurant is available on the ship. Meals in this restaurant are paid separately according to the menu and we recommend making a reservation in advance.



Information on exact meal times can be found in the ship's newspaper. If you do not arrive on time to serve the food, the company will not replace it. You have to pay attention to this, especially when anchoring in ports.

Mooring in ports

You can disembark and embark as you like during stops at the ports. You must have a **ship card** with you to go through it. In some ports it is necessary to disembark with both a ship card and **a photo ID** (e.g. ID card). We recommend keeping your passport in the cabin unless it is necessary for disembarking at the destination. The exact times of disembarkation/embarkation can be found in the ship's newspaper of the given day. It is very important that you are on board at least 30 minutes before departure. As for the serving of meals, it is necessary to arrive on time even when anchored in ports - it is possible to return to the ship from land and then disembark again if interested.

Disembarkation

On the last evening, colored labels will be delivered to your cabin, which please fill in (name and address) and attach to your luggage. The ship's newspaper will describe exactly when you should place your luggage in front of the cabin (around midnight), where you should gather, when you should leave the ship, etc. Keep the necessary things and documents for the next day in your hand luggage. Your luggage will be transported to the terminal, where you can find it according to the color label.

Optional trips

For the duration of the cruise, interesting optional excursions are organized under the direction of the shipping company (paid separately), which will bring you closer to the most interesting places in the vicinity of the given port.

The procedure for possibly ordering optional trips: send the code of the trip you have chosen by e-mail to skupiny@pttours.cz (you can find the link to the offer of optional trips in the e-mail message, as well as the link to this document), the name and surname of the person/persons, for which trip is to be ordered and the billing address.

*Note: you can find the code right next to the illustrative photo of the trip, e.g. for GOA01T – PORTOFINO, the code is **GOA01T**.*

It is also possible to buy tickets individually in advance online for the following places in Barcelona:

Barcelona Aquarium

<https://tickets.aquariumbcn.com/selection/timeslotpass?productId=10228360208253>mStepTracking=true>

Sagrada Familia

<https://sagradafamilia.org/en/tickets-individuals>

Casa Batlló

<https://www.casabatllo.es/en/online-tickets/>

Additional services/packages

You can also individually order other services/packages, e.g. Romantic sunrise or sunset, a basket of fruit or a bottle of wine served in the cabin, etc. You can find the offer in the link that was given in the accompanying email (together with the Internet packages).

Procedure for possibly ordering additional services/packages: send the code of the package you selected, the name and surname of the person ordering the package, and the billing address by e-mail to skupiny@pttours.cz.

Medical services

If you need medical assistance during the cruise, a permanent medical service is available directly on the ship. The medical team are independent employees and their services are charged, the total amount for treatment and medication will be credited to your ship's card. If you are a regular user of medications, the lack of which on the ship could cause health problems, stock up on these medications for the duration of the cruise. Do not put these medicines in your main luggage, but keep them with you in your carry-on luggage.

In case of any complications during the cruise, do not hesitate to contact the delegate at phone number +420 737 105 343.